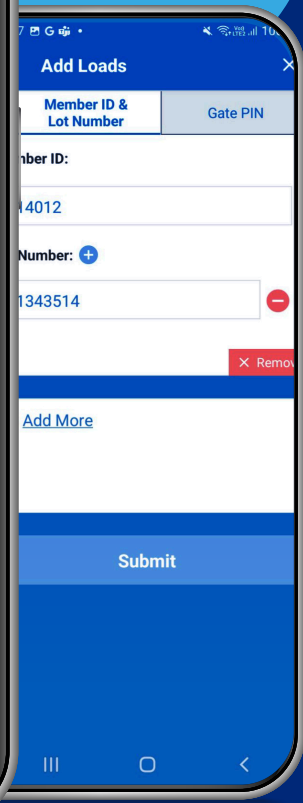
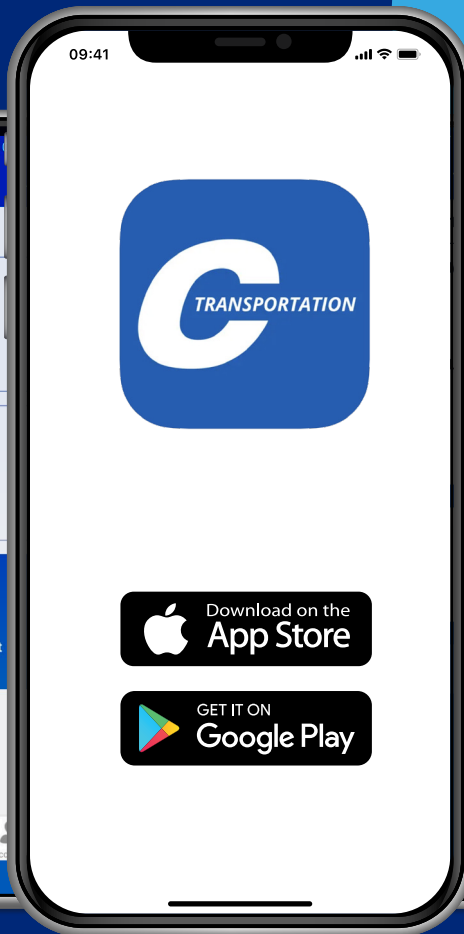
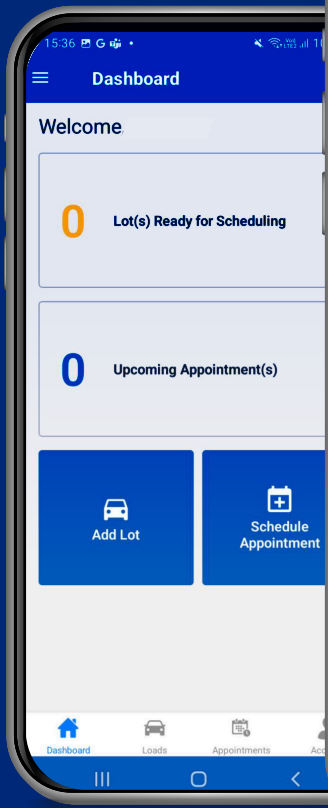




Copart Transportation App How-to Guide

Book your
vehicle collection
Today



How to schedule your collection time

Whether you aim to collect your own vehicle, or request a transporter to collect on your behalf, this guide will talk you through the entire process.

Log into your member account on the website or app.

Once you have paid for your vehicles, head to Payment > Payment History to find your Lots.

On the right-hand side of the page, you will find a new column titled Pickup Status.

In the Pickup Status column, you will see an option next to each one of your won Lots titled Send to Transporter.

To book collection for a Lot, click the Send to Transporter option to bring up the 'Send Gate Pass to Transporter' box.

Send Gate Pass to Transporter


1 In the 'Send Gate Pass to Transporter' box, you will need to enter a Transporter Email ID and click submit.

2 This is the email address of the person you would like to collect the vehicle. It can be either a transporter/driver or your own email address if you are collecting the vehicle yourself. Please ensure you enter the correct email address here.

'Send Gate Pass to Transporter' box

Transporter Email ID

Send Gate Pass to Transporter



2023 BMW 520D

Please enter the email address of your preferred transporter below to schedule pickup. The transporter will receive instructions via email and you will receive email confirmations throughout the pickup process.

Transporter Email ID: *

If you've already submitted an email to a transporter through this page but need to send to a different email address, please update the field above and click Submit.

Remind your transporter to download the Copart Transportation App. It's the easy and convenient way to schedule and confirm vehicle pickups and is faster than walking in.

Submit



A notification email will be sent to the email recipient you entered above.

Using the Copart Transportation App

- 1 The next few steps will need to be managed using the **Copart Transportation app.**

This is different to the Copart Auction app.



- 2 If you're requesting a driver to pick your vehicle up on your behalf, **they will need to download the Copart Transportation app.**

Alternatively, you can download it to manage your own collection.

The app is available on both the Android and IOS App store.

Using the Copart Transportation App for the first time

1 If using the Copart Transportation app for the first time, you will need to sign up by clicking the 'Register' button on the landing page.

Then proceed by clicking the 'Transporter' button.

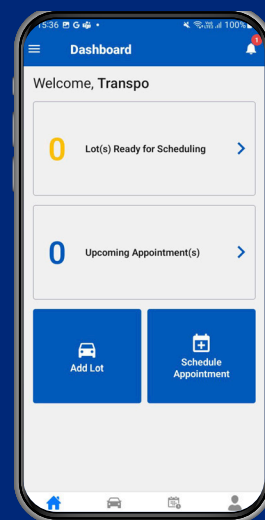
2 Continue to fill out your personal information including contact details and vehicle registration (licence plate).

It's important you fill in the vehicle registration of the transporter you will be using to collect the vehicle so our loader drivers can locate you on collection. You can now register more than one vehicle for pick up, once your account is set up you will be able to edit this information.

3 **Once all details are entered, an email will be sent to the email address entered with a PIN.**

This is your password for accessing the Transporter app. Please access your emails, and use this pin to log in to the app.

Now you can log in to the Transportation app from the home screen, it should look like this:



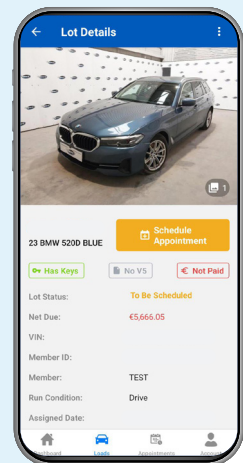
4

Choose which vehicles you would like to book a collection time for:

The first thing you must do within the app is select which Lots you would like to collect.

Click on **'Loads'** to choose up to 5 vehicles to collect at any one time.

Enter the details of your vehicle including the lot number, model and colour.



5

Register your transporter vehicle:

Once you have chosen the vehicles you would like to collect, you can register your transporter vehicle.

You can now register more than one transporter vehicle for collection. This lowers the likelihood of an issue arising should your registered vehicle have an issue.

To register new transporter vehicles for collection, go to Profile > Vehicle info > Add vehicle.



From here you can enter the details of your transporter vehicle.

This includes year, model, colour, and vehicle registration. This allows us to locate you once you have arrived at our Operation Centre.



You will now receive notifications inside your Copart Transportation app which will remind you when you have an appointment booked.

Please note **you do need to be logged in to the app to see these notifications.**

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